

CONSULAR NEWSLETTER

BUCHAREST, ROMANIA

November 4, 2009

IN FOCUS:

FLU and CONSULAR SERVICES APPOINTMENT SYSTEM

If you have a visa appointment or an American citizen service appointment and you are experiencing flu-like symptoms which you believe may be related to the H1N1 Flu, **please reschedule your appointment**. We will provide priority rescheduling of your appointment should you need to cancel for this reason as follows:

American Citizen Services

Monday through Friday, 8:00 to 11:30 AM and 1:00 - 5:00 PM American citizens can schedule an appointment for passport and notarial services through the online system. The customer should use the password received when the appointment was made in order to reschedule. If you are unable to reschedule online, please contact the American Citizens' Services office at:

Telephone: 021-200-3300 ext.

3370, 3510 or 3535 **Fax:** 021-200-3578

E-mail:

AcsBucharest@state.gov

Emergency Services are available from the Embassy 24 hours a day / 7 days a week. For emergencies after public hours please call + (40-21) 200-3433.

Immigrant Visa Services

Monday through Friday, 8:00 AM to 12:00 PM

Telephone: + (40 21) 200 3300

Fax: + (40 21) 200 3578

E-mail: VisasBucharest@state.gov

Non Immigrant Visa Services

To reschedule your appointment please contact the Call Center.

From Romania:

- Dial 021-202-9999 or 0800-88-8472 from 8:00 AM to 6:00 PM, Monday through Friday, using your PIN number.
- E-mail your request to <u>usembassycustomerservice</u> @gmail.com

From the US:

• Dial 866-461-0239 from 8:00 AM to 6:00 PM (Romanian local time), Monday through Friday, using your credit card.

For any further information do not

hesitate to contact us at:

Telephone: + (40-21) 200 3300

Fax: + (40 21) 200 3381

E-mail:

VisasBucharest@state.gov

IMPORTANT NOTICE!

We would like to remind you that if you come to the Embassy/Consulate and you are sick, you will be asked to leave, reschedule an appointment and come back when you are well.

For any further information you may visit:

http://www.ms.ro

http://www.travel.state.gov/tra vel/cis_pa_tw/pa/pa_4493.htm

http://www.cdc.gov/h1n1flu/

http://www.who.int/csr/disease/swineflu/en/index.html